



THE SUPERYACHT EXPERIENCE

PALM BEACH

VISITOR REGULATIONS 2020

1. Admission

1.1 We warmly welcome you on your visit to The Superyacht Experience at Rybovich Marina (RM). In the interests of the safety, wellbeing and security of all of our visitors we require that you abide by these Visitor Regulations.

1.2 Admission to The Superyacht Experience is strictly by Show Pass only. Visitors must be in possession of a valid Show Pass at all times.

1.3 We regret that it may be necessary, for example in the interests of security or public safety, for us to alter The Superyacht Experience opening hours or close specific areas of The Superyacht Experience at any time, and without prior notice.

1.4 Visitors are not permitted to engage in any form of commercial or business activity, including but not limited to the promotion or sale of goods and services, the recruitment of personnel and the seeking of employment. Anyone suspected of such trading activity may be asked to leave the premises. We reserve the right to ask you to leave The Superyacht Experience and if necessary, our authorised staff will escort you from RM.

1.5 Admission to The Superyacht Experience does not permit access to the docks nor onboard any of the yachts displayed in the marina unless accompanied by a broker. Access onboard is at the sole discretion of the Captain and the company presenting the vessel.

2. Opening hours

2.1 The Superyacht Experience is open to visitors from Thursday 26th March to Sunday 29th March 2020 inclusive.

2.2 The Superyacht Experience opening hours are from 12 noon until 7pm, except on Sunday 29th March when it closes at 5pm.

2.3 You must leave The Superyacht Experience a maximum of one hour after the official closing time. You may be asked by our staff to begin leaving up to fifteen minutes before closing time.

2.4 The Superyacht Experience is closed to all visitors outside of the times stated above.

3. Food and drink

3.1 Complimentary refreshments are provided in designated places such as the hospitality bar and outdoor lounge. Visitors are not permitted to bring their own food or drink into the show.

4. Animals

4.1 If you have a disability, you may be accompanied in The Superyacht Experience by your service animal, guide dog, assistant or companion animal.



4.2 Visitors may bring dogs to The Superyacht Experience provided they are kept on a lead and under control at all times.

5. Closed circuit television

5.1 You should be aware that RM uses closed circuit television throughout the marina for security and public safety reasons.

6. Cloakrooms and luggage

6.1 You must not bring into The Superyacht Experience any item of luggage (other than fold-up pushchairs, or mobility aids if you are disabled), which has a size greater than 40x40x50cm or a weight greater than 8kg.

6.2 You may leave hats, coats, umbrellas and small hand luggage at Reception.

6.3 There is no charge to deposit items temporarily during your visit.

6.4 The organisers will not be held liable for any loss or damage to any single item left in our cloakrooms having a value (including any contents) greater than \$100. If you leave two or more items in our Reception you will not hold us liable for any loss or damage to them having a total value (including all contents) greater than \$200. Nor will you hold us liable for any loss or damage to items you leave in our Reception, unless the loss or damage is caused by our negligence.

7. Unattended and lost property

7.1 You must not leave any of your property unattended at any time in The Superyacht Experience, including in any outdoor areas. We reserve the right to have unattended property removed and/or destroyed without warning in the interests of safety and security. You will not hold us liable if we remove or destroy any property that you have left unattended.

7.2 If it is handed in to us, we will pass your lost property to the RM management team.

8. Film, photography and audio recording

8.1 Except where indicated by notices, you are permitted to use hand-held cameras (including mobile phones) and audio and film recording equipment not requiring a stand. You may use your photographs, film and audio recordings only for your own private and non-commercial purposes.

8.2 The use of cameras, audio and film recording devices onboard the yachts is at the sole discretion of the crew.

8.3 If you wish to take any commercial or professional film or photography you must make arrangements in advance with LYBRA.

9. Health and safety

In the interests of health and safety, you must not:

9.1 Smoke on the quayside. Smoking is only permitted in the hospitality area adjacent to the swimming pool.

9.2 Run within The Superyacht Experience, particularly on the quayside;



9.3 Sit on the edge of any dock or quayside;

9.4 Block the quayside or entrance in any way;

9.5 Leave any children with you unattended, or allow them to behave unreasonably;

9.6 Disregard any safety signs or barriers put in place for public protection; or

9.7 Disregard fire alarms or any directions for the evacuation of The Superyacht Experience.

10. Fire alarms

10.1 Fire Action Notices in RM explain how you should raise the alarm in the event of a fire or suspected fire.

11. Access to non-public areas

11.1 If you are found by our staff in a non-public or closed area without authority you will be required to explain your presence and provide proof of identification. You may also be escorted from The Superyacht Experience.

12. Bag searches

12.1 Our authorised staff may search your bags at any time, and particularly at times of heightened security. Our staff may search your bags when you enter The Superyacht Experience. If, on searching your bags, our staff find any item they consider to be a risk to the yachts, buildings, staff or other visitors, they will remove it, and return it to you when you leave The Superyacht Experience. If our staff find an item they consider to be illegal, they will confiscate it, and hand it to the Police.

13. Demonstrations

13.1 If you are proposing to demonstrate inside or outdoors at The Superyacht Experience, you should notify LYBRA at least 24 hours in advance. If you demonstrate, we reserve the right to ask you to leave The Superyacht Experience. If necessary, our authorised staff will escort you from RM.

14. Visitor Services and Security staff

14.1 Our staff are identifiable by their uniforms. They are authorised to require you to comply with these Visitor Regulations or any directions given under them. If necessary, our staff have our authority to escort you from The Superyacht Experience.

14.2 If it should be necessary to close all or part of The Superyacht Experience temporarily for any reason, you may be directed by our staff to leave by certain routes, or prevented from leaving by certain routes.

14.3 If our staff think you are causing, or that you are likely to cause, annoyance or disturbance to other visitors, or if they think you are a danger to The Superyacht Experience, the yachts or our property, you may be refused admission to The Superyacht Experience, or asked to leave.

14.4 We will not tolerate violence or abuse to any member of our staff.

We are pleased to receive your comments and we take complaints very seriously. You may make comments in person at the Reception of The Superyacht Experience or by email to sg@lybra.org.