



# THE SUPERYACHT EXPERIENCE

PALM BEACH

## TERMS OF USE FOR ALL SHOW PASSES

### SHOW PASSES - CONDITIONS OF SALE

In buying a Show Pass from The Superyacht Experience (“we” “us” “our”) you understand and agree that:

Your Show Pass is valid only for the date(s) stated.

During your visit you must retain your Show Pass safely for production on demand by our representative(s).

Your Show Pass cannot be refunded or exchanged.

Your visit to The Superyacht Experience is at all times subject to any notice to visitors we post on our premises; the direction, supervision and guidance of our staff; and our Visitor Regulations a copy of which may be inspected at Reception.

We reserve the right at our discretion to alter our advertised arrangements for The Superyacht Experience, change any opening times and/or close the show without notice; AND in any such event (a) we shall not be liable to you for any loss of business, revenue, profits, anticipated savings or goodwill (whether direct or indirect) or for any indirect, special or consequential loss of any kind and in each case howsoever arising, even if you have advised us of the possibility of same; and (b) our maximum liability to you shall not exceed the total amount you paid for your Show Pass.

If your Show Pass is re-sold or transferred either free of charge or for profit or commercial gain by anyone other than us or one of our authorised agents then your Show Pass will be void.

We have the right, without liability to you, to refuse to allow you to enter the show and/or escort you from our premises if you, in our judgment, breach any of these conditions.

This agreement is subject to the laws of England and Wales and the exclusive jurisdiction of the English courts.

## SHOW PASSES

### Buying Show Passes

When buying a Show Pass for The Superyacht Experience you are entering into an agreement with The Superyacht Experience on specific terms that incorporate the common terms of use of this website applicable to all transactions.

US Sales Tax at a rate of 7% will be applicable to every Show Pass transaction.

### Types of Show Pass

The following definitions will apply to Show Pass sales on behalf of The Superyacht Experience:



- 1) Guest Pass: \$150 (Permits entry to the event. Restricted access to docks and yachts unless accompanied by a broker)
- 2) Broker Pass: \$225 (Permits access to the event and unrestricted access to the docks. Qualified/recognised brokers only)

### **Receiving your Show Pass**

Once your online booking has been confirmed an order confirmation will be sent to the email address you specified.

It is your responsibility to check prior to purchase that the information you have supplied to us with regards to your Show Pass requirements is accurate. We are only responsible for issuing Show Passes in accordance with the information you provide.

### **Using your Show Pass**

Once purchased, neither the date, nor Show Pass type may be changed. Payments for Show Passes are non-refundable. Show Passes are valid only for the date stated upon them.

On arrival at The Superyacht Experience, the following will be required in order to validate a Show Pass purchased through The Superyacht Experience website:

- 1) Proof of identity (such as Passport, National Identity Card or Driving Licence).
- 2) A legible printout of your Booking Confirmation.
- 3) The credit or debit card used to purchase the Show Pass through The Superyacht Experience website.  
The Superyacht Experience reserves the right to charge the standard entry price(s) to any person not able to validate their online booking in the above manner.
- 4) Brokers only - Proof of legitimate yacht brokerage activity, e.g. business card
- 5) Any additional persons wishing to enter with a Show Pass holder will be required to pay the normal entry rates.

### **Resale**

No Show Pass may be resold without the prior written consent of The Superyacht Experience. If any person attempts to enter an event with a Show Pass that has been resold without The Superyacht Experience's written consent, The Superyacht Experience may refuse entry and no compensation is payable to that person by The Superyacht Experience.

### **Access to The Superyacht Experience**

Access is subject to our standard *Visitor Regulations*.

### **Cancellation**

Should cancellation of the show, or any day of the show, be necessary, The Superyacht Experience will attempt to contact all customers who have booked Show Passes in advance to arrange a refund of their Show Pass(es). This contact will be in the form of email, so customers are advised to check their email inbox before visiting The Superyacht Experience to avoid an unnecessary journey in the event of unforeseen cancellation. In the event of cancellation, The Superyacht Experience will then refund the full price paid, including the payment processing fees, to customers.